



RETURN AUTHORIZATION FORM

DATE \_\_\_\_\_

**INSTRUCTIONS:** COMPLETE ALL INFORMATION REQUESTED ON THIS FORM AND FAX TO 770-569-1844. A RETURN AUTHORIZATION NUMBER WILL BE EMAILED TO YOU. QUESTIONS? CALL 678-292-2045.

RA NUMBER \_\_\_\_\_

CONTACT NAME \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

COMPANY \_\_\_\_\_ ACCOUNT # \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

TELEPHONE \_\_\_\_\_ FAX \_\_\_\_\_

**IMPORTANT - PLEASE NOTE:**

- CREDIT WILL NOT BE ISSUED OR REPLACEMENT MADE FOR ANY PRODUCTS RETURNED OUTSIDE THE WARRANTY PERIOD OR NOT COMPLYING WITH ANY WARRANTY CONDITION.
- CREDIT WILL BE ISSUED USING CUSTOMERS MOST RECENT PRICING OR AS OTHERWISE DETERMINED REASONABLE BY MULTIPLIER.
- A 15% RESTOCKING FEE WILL BE CHARGED ON ANY NON-DEFECTIVE PRODUCT RETURNED. RETURNS MUST BE MADE WITHIN 30 DAYS OF ORIGINAL PURCHASE, APPROVED IN ADVANCE BY MULTIPLIER, AND IN LIKE NEW CONDITION.
- THERE ARE NO CASH OR CREDIT CARD REFUNDS.

ITEMS BELOW RETURNED FOR (CHECK ONE):

- CREDIT (SEE "PLEASE NOTE" BELOW)
- REPLACEMENT

FOR ITEMS NOT ORIGINALLY FROM MULTIPLIER:

- RETURN AT CUSTOMER EXPENSE
- DISCARD AT MULTIPLIER WAREHOUSE

**READ BEFORE PACKING / SHIPPING PRODUCT:** CREDIT WILL BE ISSUED OR REPLACEMENT MADE BASED ON FINAL COUNT AND DETERMINATION BY MULTIPLIER. CLEARLY MARK THE RA NUMBER ON THE OUTSIDE OF EACH BOX. INCLUDE A COPY OF THIS FORM WITH PRODUCT RETURNED. USE A METHOD OF SHIPMENT THAT ENABLES YOU TO TRACK PACKAGE DELIVERY.

PART NUMBER	QUANTITY	DESCRIPTION	TYPE OF DEFECT	<b>IMPORTANT:</b> PROVIDE MULTIPLIER INVOICE # OR YOUR PO # FOR EACH ITEM